

NEW!

Now Surfacing on medEbridge®: Imaging Services from I-MED Radiology

A streamlined way to order diagnostic imaging,
right from the medEbridge® platform.

Why order imaging on medEbridge®?

- ✓ **Easy ordering** – Place orders securely and directly through medEbridge®
- ✓ **Complete oversight** – Get clear visibility over referral progress
- ✓ **Better service** – Enjoy efficient, provider-led coordination with participants

How it Works

1 Choose your investigation

Select from 6 sub-categories based on the investigation type

The screenshot shows the 'Place Order' workflow in the medEbridge platform. The top navigation bar includes 'medEbridge', 'dashboard', 'orders', 'documents', 'resource library', a search bar, and a user profile. The 'Place Order' progress bar shows 'Products' as the current step. The 'Products' section has tabs for 'Medical Information Retrieval', 'Imaging' (selected), and 'Independent Medical Exams & Opinions'. Under 'Imaging', there are sub-tabs for 'CT', 'Injections', 'MRI', 'Nuclear Medicine', 'Ultrasound', and 'X-Ray' (selected). A grid of X-Ray options is displayed, including 'X-Ray Ankle', 'X-Ray Arm', 'X-ray Cervical Spine', 'X-Ray Chest' (highlighted), 'X-Ray Clavicle', 'X-Ray Elbow', 'X-Ray Foot', 'X-Ray Hand', 'X-Ray Hip Joint', 'X-Ray Knee', 'X-Ray Leg', 'X-Ray Lumbosacral Spine', 'X-Ray OPG (Dental)', 'X-Ray Pelvis', 'X-Ray Shoulder/Scapula', and 'X-Ray Wrist'. A 'Search all products' bar is at the top right. A 'Summary' sidebar on the right shows 'CT Cervical Spine' and 'X-Ray Chest' with quantity '1' and a 'next' button.

2 Upload and submit

- Attach your **referral document**
- Enter your **phone number** for provider follow-up
- Add **participant details** and **claim number**
- Click **submit**

The screenshot shows the 'Product Options' interface. The 'Case' tab is selected, showing 'CT Cervical Spine' and 'X-Ray Chest'. The 'Case Attachment' section has a 'Referral Template.docx' file attached. A 'Drag & Drop' area for uploading files is shown, with a 'Browse...' button and a note '(Up to 1 GB allowed)'. Below this is a text field for 'Instructions to Service Provider' with a placeholder question: 'In the event the provider would like to speak to you (the case orderer), what is the best business hours phone number to call you on?'. A phone number field contains '0000000000'. Navigation buttons 'Back', 'Next', and 'Submit' are at the bottom.

3 Service Provider Action

- **I-MED Radiology** will receive the request and contact the participant directly to book the appointment
- Appointment details will be updated on the case for your visibility

4 Receive results

- Once completed, you'll get a notification via medEbridge®
- Simply log in to download the **report** and **invoice**

If I-MED is unable to contact the participant after 3 attempts or cannot service their location, they will cancel the case and notify you.



Want to learn more?

Join our upcoming training session:
Wednesday 16 July
1:00pm AEST